



Napa Valley COAD General Membership Meeting

Tuesday, July 16, 2019 – 2:00 pm to 4:00 pm
*Napa Valley Community Foundation Community Room
3299 Claremont Way, Suite 2*

Meeting Minutes

Next Meeting: September 17, 2019 @ 2:00 pm to 4:00 pm ~ NV Community Foundation Community Room

1. **Welcome and Introductions** – Dorothee Stangle introduced Celeste Giunta as new COAD Director.
2. **COAD Executive Committee Update**
 - July 17th, the COAD Executive Committee is going through an activation drill.
 - COAD now has a duty phone. It will be passed around the Executive Committee if Celeste is out of the area. Number is 707-815-4227.
 - Celeste has been attending preparedness events throughout the County, meeting with County emergency officials and beginning to work her way through meeting COAD member organizations.
3. **OES Grant to be administered through Catholic Charities – Nathan Gilfenbaum**

Catholic Charities has received a grant from OES to address preparedness in Napa and Sonoma Counties, covering now through 2020. CVNL has received the grant to cover Solano County. NCO is covering Mendocino and Lake Counties. OES is conducting training on the grant uses and the curriculum will be rolled out probably in September.
4. **PG&E Public Safety Power Shut-offs – Exercise and Discussion**
EOC Debrief on June 8th PSPS – Brentt Blaser from County OES
 - June 7th PG&E notified OES that they were likely going to cut power in Lake Berryessa area affecting about 1600 customers. A red flag warning was issued around 12:30PM.
 - Power was cut off around 6AM and power reactivation began around 6PM completed by 8PM.
 - June 8th the EOC was activated at 6AM. Charging stations and the call center were opened around 11AM. Charging stations were located at the volunteer fire departments. No one utilized the stations for the 12 hours that they were opened.
 - EOC deactivated at 6PM.
 - Communications were still a challenge with misinformation out there. Getting information to vulnerable populations still of concern. Lists of vulnerable populations are incomplete and are often missing complete contact information.
 - Communication flow begins within PG&E at the Wildfire Safety Operations Center (WSOC) which analyzes weather conditions to determine if a PSPS is needed. WOSC notifies Cal Office of Emergency Services. Then PG&E notifies customers via text,

voice mail and email. If there is no response after two attempts from medical baseline customers (those individuals who have applied to PG&E for a discount on their power because of durable medical devices), a home visit is conducted.

- County OES continues to assess situational awareness, triggers, weather analysis, and staffing related to PSPS events.
- **The County continues to work to refine the PSPS response including:** how PSPS interrupt government services, where generators are need to offer power and how much power is needed, enhancing collaboration with response partners, and better collaboration with PG&E.
- Working with PG&E to get GIS maps so real time information can be offered.
- Jim Tomlinson asked how Access and Functional Needs (AFN) will be addressed. The response was that AFN is worked into the overall plan. The call center was set up as a way to address needs as they arose, for anyone.
- There were 35 calls to the call center to address needs.
- James Cooper with Red Cross and Nathan Gilfenbaum of Catholic Charities are co-chairing the AFN/Shelter subcommittee. They are coordinating preparing the shelters to better meet AFN needs. The County will have two AFN vans and Red Cross will assist.
- Hospice stated that the mapping of outages are critical for organizations serving clients so they know who is in a vulnerable situation. This is where real-time GIS mapping will be important.
- Ken Arnold of CERT stated that for the last year they have been working on how to move people with AFN. It requires 3-4 people to move one person with very limited mobility. There will not be enough volunteers to move the people who need to be moved during a significant disaster.
- **Community Emergency Response Team** - CERT will be conducting its next emergency preparedness training in Napa **all day on Saturday, Nov 9 and Nov 16, with a final session on Sunday, Nov 17 from 8AM to noon.** You can find out more about CERT and register for classes at: <https://www.countyofnapa.org/362/Community-Emergency-Response-Team-CERT>

PSPS Exercise Debrief

1. What should the role of COAD be during a PSPS?
 - Activate COAD when the EOC opens – unanimous response!
 - AFN should activate right away and is a first priority.
 - Need to know if people should get out of town or shelter in place
 - What happens if cell phones go down? What should the plan be?
 - The County communicates on HAM radios if cells/phones are down.
 - Without satellite phones or cells you have to go back to the plan of using runners. Agencies should set up meeting points as a way to stay connected.
 - Over use of satellite phones will reduce their effectiveness.
 - During a PSPS cell towers are limited in their backup powers to 6-12 hours.
 - The County has generator backups running, but that does not apply to cell towers.
 - The County is assessing infrastructure needs using a consultant. It's still in the information gathering stage.

- Signal that people need to be prepared to not be able to access gas and food, as well as the fact that there might be a communication loss. People need to have procedures for a red flag warning. Preparation includes things like having a full tank of gas, having cash on hand, making sure you can get your car out of your garage when there is no power, etc. Check the following website for more information on preparing during **red flag warnings**:
<https://www.wildlandfirersg.org/Portals/18/Resources/Resources/Red%20Flag%20Resource%20Short%20Final.pdf>
2. What is the role of COAD Members:
 - The group identified a **need for a clearinghouse of vetted, consistent information in multiple languages**. It needs to be simple and easily understood. QUESTION – where is the best place for a clearinghouse? Is it the County www.readynapacounty.org the best place for this information – there would need to be one page dedicated to the clearinghouse? The COAD site could refer people on its front page to the vetted site, as could others.
 - People need safety information on running a generator, what is a go bag, what is a grab bag, what to do in a red flag warning. This info should be shared on the COAD website in English and Spanish.
 - Educate people to be prepared *before* the disaster. Get information out on TV, the radio, newspapers, PG&E put info in bills.
 3. Gaps in your organization’s Emergency Operation and Continuing Operations Plans (COOP) during a PSPS and disasters:
 - Upkeep of employee and client rosters.
 - Mapping to identify neighborhoods. Fire departments have run books which would be better than police beat maps.
 - Focus on neighbor to neighbor programs. NCCFF is working on this project. Neighborhood watch might be good to partner with as well. National Night Out – August 6th.
 4. Neighborhood organizations
 - COAD would like to focus on neighborhood organizing to promote community resiliency over the next year.
 - Napa County Firesafe Foundation has sponsored Firewise Councils in about 12 communities County-wide, especially in more rural areas. There are about 3000 on their rosters with complete contact information. https://napafirewise.org/wp-content/uploads/2019/07/NCCFF_FSC_Boundaries_07-29-19.pdf
 - American Canyon has a strong Neighborhood Watch program.

5. Subcommittee Updates

Access & Functional Needs/Shelter & Care

- Received funding to get full ADA assessment starting at Crosswalk Church.
- Gasser Foundation is funding ADA ramps at Crosswalk Church.
- Petition to remodel the bathroom shower facilities at Crosswalk.

Long-Term Recovery Group

- Things are winding down.
- By the end of October or mid November the thought is LTR will be completed for the Napa Wildfires.

Public Info & Outreach

- Road show for the toolkit for communicating with Spanish speakers will be happening in the fall.
- Goal is to begin working in partnership with County on full Language Access Plan.
- It was suggested that this committee look into 211.

LAC Working Group

- Guidebook is being fully updated by the County and will be shared with COAD to review in late September.
- There is a primary location (Health and Human Services) and secondary location for scenarios where there are multiple LACs, possibly up valley.

6. Member Updates & Announcements

- CVNL has merged with Volunteer Center of Sonoma County. Now covering four counties – Napa, Marin, Sonoma and Solano.
- Info coming out about free training on preparedness.